



Quick Collect

Frequently Asked Questions On Payment Processing

Quick Collect helps streamline your work, making you even more efficient. Our solution normalizes 835s from multiple payers into a single, standardized 835, so your billing system can ingest 835s. You can sign-up once to receive ACH payments from many payers, versus working with each payer individually. Ultimately, Quick Collect enables you to process more electronic payments, which helps reduce the time, cost, and confusion associated with processing payments.

How You Benefit

- Helps reduce paper transactions
- Helps save time and processing costs
- Helps reduce your workflow
- Helps you get paid faster

Q: What makes Quick Collect different from other payment methods?

A: Quick Collect helps streamline electronic processes, which can lower overhead expenses by eliminating manual administrative work. By simplifying payment delivery and remittance, Quick Collect allows you to receive consolidated payments and remittances electronically.

Quick Collect integrates payment delivery, so you receive electronic payments and a single, standardized 835 so that remittances are easier to manage. This system permits you to sign up once to receive ACH payments from multiple payers instead of working with each payer individually. Our electronic, automated payment process simplifies your workflow to help you get paid faster.

Q: What payers are represented by Quick Collect solutions?

A: We represent a growing number of payers, and we continue to increase that number.

Q: How can I enroll in Quick Collect?

A: Enrolling can be easy. Please [click here](#) to enroll through our strategic payments partner, ECHO Health Inc.

Q: What are the fees for your service?

A: Quick Collect manages multiple payment and data connections for a low fee. We provide a single relationship that connects to many payer groups requiring individual data/banking connections.

Q: How will the quality of the Quick Collect 835s affect my revenue cycle?

A: Our Quick Collect solution normalizes 835s from multiple payers into a single, standardized 835 so that remittances can easily fit into your revenue billing system. To extract the correct 835 data from the payer's central administrative system, Quick Collect integrates feeds with our adjudications partners. This integration gives detailed insight and can help speed up your claims reconciliation process.

Because Quick Collect delivers payment and remittance data quickly, you'll now have the opportunity to begin secondary billings for patients up to 11 days earlier, which can directly affect your accounts receivables.

**Q: What will I need to get started with Quick Collect?**

A: You'll need to provide the following information to join our payment network:

1. Your 9-digit Federal Tax Identification Number (TIN) or your Employer Identification Number (EIN)
2. Your 10-digit National Provider Identifier (NPI)
3. Practice's corporate name and principal information
4. Bank account routing transit number (RTN) or ABA Routing Number

Q: Who is ECHO Health Inc? And why am I being directed to their website?

A: For more than 20 years, ECHO Health, Inc. has, and continues to be, an innovator of healthcare payment solutions that connect payers, healthcare providers, and patients in a cost-effective and cost-efficient manner. ECHO Health, Inc. has worked alongside Change Healthcare as a strategic payments partner for over three years. By leveraging each other's unique strengths in healthcare, payments technology, and client relationships, ECHO Health, Inc. and Change Healthcare are working together to enable greater simplification and efficiency for healthcare providers.

Q: How long does it take to set up?

A: The time between enrollment and account activation depends on your account selections. Typically, set up takes anywhere from one to four business days.

Q: Is the implementation process easy?

A: Yes, after your account is activated, implementation can be quite simple.

- After you return your agreement, a test deposit is sent to your account to verify it was set up correctly
- Once you receive a test deposit in your account, if you confirm the amount, then no additional steps are required

From that point on, you are set up and ready to start receiving e-payment from many payers. The entire process should take between one to four business days to go live.

About Change Healthcare

Change Healthcare is inspiring a better healthcare system. Working alongside our customers and partners, we leverage our software and analytics, network solutions and technology-enabled services to help them improve efficiency, reduce costs, increase cash flow, and more effectively manage complex workflows. Together, we are accelerating the journey toward improved lives and healthier communities.